DIGITAL COMMONS TECHNOLOGY NEWSLETTER

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BERKSHIRE COMMUNITY COLLEGE

📁 **PG. 1**

The Digital Commons is here to assist students with technology. Check out the resources offered to help you succeed in your classes.
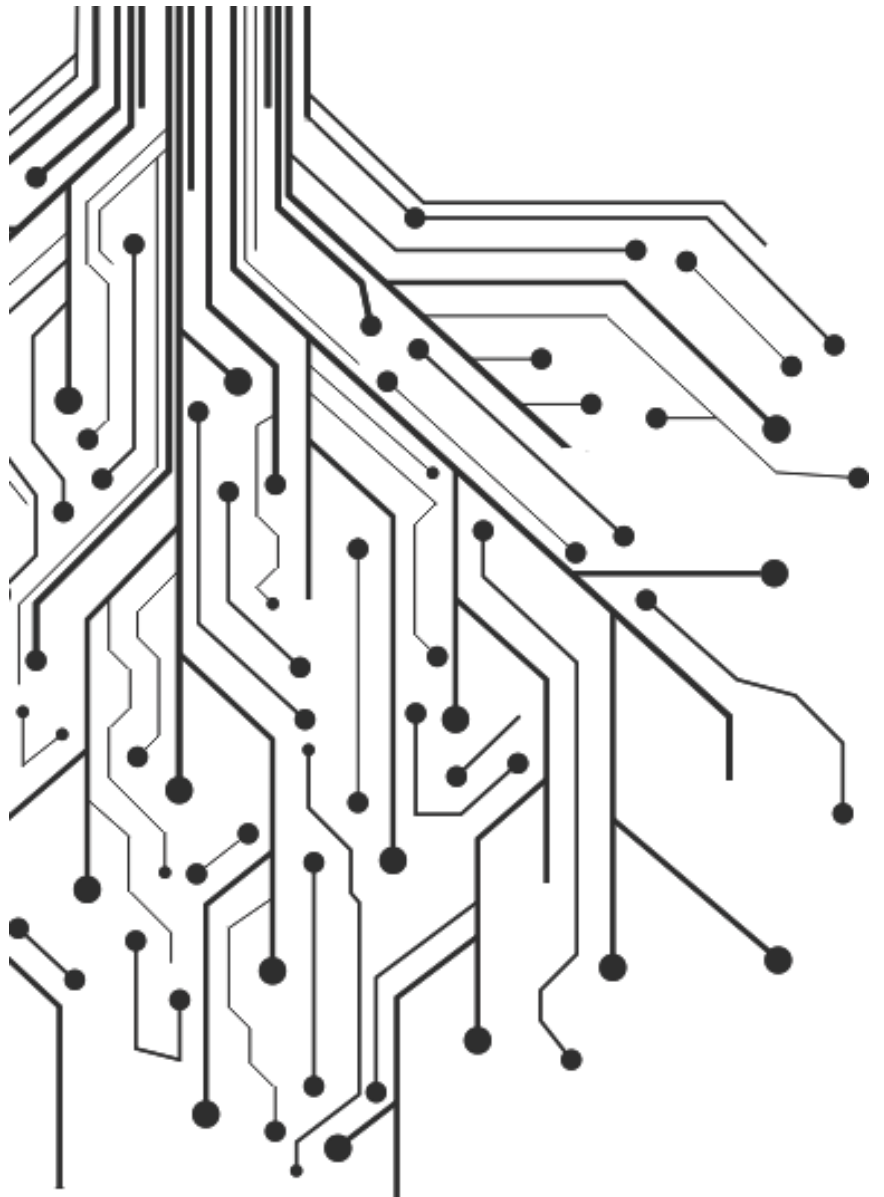
📁 **Password Change** *More on PG. 2*

❖ Berkshire Community College is updating security and one of the requirements is for everyone to change their password. The password change will only take **5-Minutes!** Learn how and where to change your password today!

📁 **Virtual Lab Assistants** *More on PG. 2*

❖ The pandemic has forced many activities to go remote and as a result tech support is more important now than ever. The Digital Commons continues to offer assistance to students from students via Zoom!

> "If there's a book you want to read, but it hasn't been written yet, then you must write it."
>
> -Toni Morrison

What's New With Tech @ BCC?

TECHNOLOGY RESOURCES FOR STUDENTS

❖ **Password Change**

Students at BCC are required to change their password **no later than April 1**, faculty and staff had an earlier deadline back in March. Changing your password will change it in nearly every BCC system including email, Moodle, and WebAdvisor to name a few. There are many ways to get assistance with changing your password. Lab Assistants are available to help Monday through Friday both in-person and virtually. Please note that failure to change your password by the deadline will result in *your account being locked out* until the password change is completed, so make sure to change yours before April 1!

https://www.berkshirecc.edu/knowledge *and click on Password Change Help*

❖ **Virtual Lab Assistants**

The Digital Commons is an area of the BCC Library where myself and many other students enjoy study sessions, work on the various public computers available, print black and white documents for free, and get help with technology. While the Digital Commons is currently open in-person, some students may find it more convenient or be more comfortable getting tech help another way. **The Lab Assistant Desk that we are all used to seeing as we enter the Digital Commons is now available virtually through Zoom!** Need help changing your password? How about a stubborn Word document that you are having trouble formatting? Maybe you need a hand navigating Moodle? Check our web page for a full listing of hours and instructions on how join and get help virtually!

https://www.berkshirecc.edu/computerlabs *and click on Virtual Lab Assistant Desk*

"Do the best you can until you know better. Then when you know better, do better."

-Maya Angelou

berkshirecc.edu/knowledge

Technology self-help is available *anytime* at the **Knowledge Base** on the BCC website!